DEMONDO,-FEECONTROL



ONE world



ONE contact person

ONE solution





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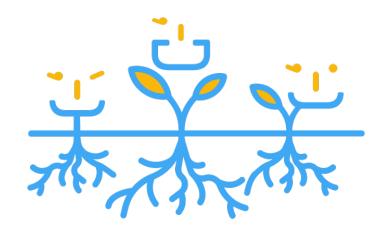
DEMONDO.

ABOUT US

DEMONDO, offers its customers a wide range of services – which include Europewide owner identification & worldwide debt collection.

With TAXARIS (www.taxaris.de) we were able to move a lot in the market and look back on a long and fruitful history. DEMONDO's roots lie in classic debt collection.

Our strengths have always been to respond to the special requirements of our customers and to develop customized solutions. We have increasingly implemented individual projects for ambitious customers from a wide variety of industries and developed unique know-how.





OVERALL PROCESS

You send us the data, we will take care of the rest - from determining the holder to the collection process!

With our modern reporting tools, you are always up to date. No matter where your debtor is located!

- 1) TRANSMISSION OF DATA
- 2) HOLDER DETERMINATION
- 3) SENDING THE REQUEST FOR PAYMENT
- 4) DUNNING
- 5) INITITATION OF THE COLLECTION PROCESS
- 6) UNIFORM REPORTING



TRANSMISSION OF DATA WE WILL TAKE OVER THE REST!



1 TRANSMISSION OF THE VEHICLE LICENSE PLATES

You send us a list of the license plates associated with a traffic violation in a secure e-mail/via Google Drive (or another secure alternative) via Excel.

We also need the data on the traffic violation and the associated photos from you in order to be able to start our process after determining the holder.





2) HOLDER DETERMINATION

We determine for you the holders of the vehicles **throughout Europe** who are associated with a traffic violation.

Countries in which holder identification is usually possible

Austria	Lithuania
Belgium	Luxemburg
Bulgaria	Malta
Croatia	Netherlands
Cyprus	Norway
Czech Republic	Poland
Denmark	Portugal
Estonia	Romania
Finland	Slovakia
France	Slovenia
Germany	Spain
Greece	Sweden
Hungary	Switzerland
Italy	Ireland
Latvia	Turkey



SENDING THE FINE PAYMENT REQUESTS MODERN & WORLDWIDE!

3) PAYMENT REQUEST

If the traffic offender has not yet received any information about the violation (e.g. in the case of parking lots monitored by cameras), we will start the process with a payment request under your letterhead.

The letter is written in the respective national language of the traffic offender. We integrate the contact details of Taxaris in order to be able to answer possible queries from illegal parking offenders.





DUNNING PROCEDURE BY US

4) DUNNING

If your debtor has already been informed of the violation (e.g. by ticket), the procedure starts with the payment reminder. If this is not the case, the payment reminder follows the payment request. In the event of persistent non-payment, the reminder follows as a second letter in the dunning process.

Your debtors will be asked in the **respective national language** to pay the main claim, the costs for determining the owner, a reminder fee and a country-specific processing fee.







COLLECTION PROCESS IN YOUR TARGET MARKT

5) COLLECTION

If the claim is not settled even after the dunning process has taken place, selected collection partners from DEMONDO's international partner network will start the collection process from debtors based abroad. Our sister company "Taxaris" takes over the collection process throughout Germany.

The debt collection specialists approach your debtors in order to collect the **outstanding receivables for you**. Reporting is done via DEMONDO.



REPORTING 24/7 & INDIVIDUAL CUSTOMIZABLE!

6) UNIFORM REPORTING

With our modern reporting tools, you are always up to date, no matter in which country.

You tell us what you need in your reporting.





CONCLUSION



With us, you have an experienced partner at your side who will take care of all your concerns. You design your process the way you want it to be.

We provide you with a personal contact person who will coordinate your project worldwide. Our modern tools will help you can see your procedures anytime!









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