



Driving A Better Parking Experience

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Driving A Better Parking Experience

- A better way to manage intercom and inbound customer service calls -

Drivers Help Desk is a leading provider of comprehensive call center solutions designed to help businesses effectively manage their customer intercom interactions. With a team of highly skilled professionals and cutting-edge technology, we deliver exceptional customer service, streamline operations, and enhance customer satisfaction.

With 24/7 monitoring, Drivers Help Desk automates car park security, reduces admin and offers the best return on investment. We provide an effective and efficient management solution and deliver 24/7 call centre service for your car park whilst significantly reducing admin for your team and eliminating any monthly maintenance fees otherwise associated with barrier systems.

- What We Do Best -

Enhanced Customer Experience

Our customer-centric approach focuses on delivering exceptional service, building trust, and fostering long-term customer relationships.

Scalability and Flexibility

We can easily scale our operations to accommodate your growing needs and adapt to changing business requirements.

Cost Efficiency

By outsourcing your call center operations to us, you can reduce overhead costs associated with staffing, infrastructure, and training.



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Advanced Technology

We leverage state-of-the-art call center software, CRM systems, and reporting tools to provide real-time insights and improve performance.

Data Security

We prioritize data security and adhere to industry standards and regulations to safeguard customer information.

Outbound Call Center Services

- Appointment Scheduling
- Information Verification
- Lead Generation
- Customer Survey
- Market Research

Inbound Call Center Services

- Customer Support
- Technical Help Desk
- Inquiry Handling
- Call Answering
- Email and Chat Support
- Billing Queries
- Order Taking

Payments Solutions

We process payments efficiently and smoothly. We enable your parking business to process payments making it easy for your customer to pay in a payment method that suits them. We process online and physical transactions and we offer a secure payment gateway, direct debit, alternative payments, phone payments (app, IVR and SMS), POS and much more.





Driving A Better Parking Experience

- Who We Help -

- Shopping Centers
- Hotels & Hospitality
- Serviced Offices
- Stadiums & Events
- Supermarkets
- Local Authorities
- Airports
- Real Estate



- We Answer The Call 24/7 -

The vast majority of “help” calls are due to confusion, not automation failure. At Drivers Help Desk, we provide the friendly interaction your customers need to clear up confusion and be on their way. On average, we answer calls in 10 seconds and resolve issues in under a minute.

- What Our Clients Say -

We love the customer support and the real-time updates. The staff is excellent and always does a great job. It's actually quite incredible.

NParking UK

- We Are Thrilled You're Ready To Take The Plunge! Contact us to get started-

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